



*John McKenna has recently joined the team at VALID as an Individual Support Package (ISP) Advocate.*

*John's role as ISP Advocate is to provide support and education to individuals and families in the North West Region so that they can better understand their Individual Support Packages (ISPs).*

Would you like more information about getting the most out of your ISP? Here are a couple of options ...

**1 FACE-TO-FACE GROUP FORUMS**

VALID offers a face-to-face information forum on 'Me and My ISP' to inform and empower ISP users.

**2 'EASY TO USE' INTERACTIVE INTERNET/ TELEPHONE CONFERENCING**

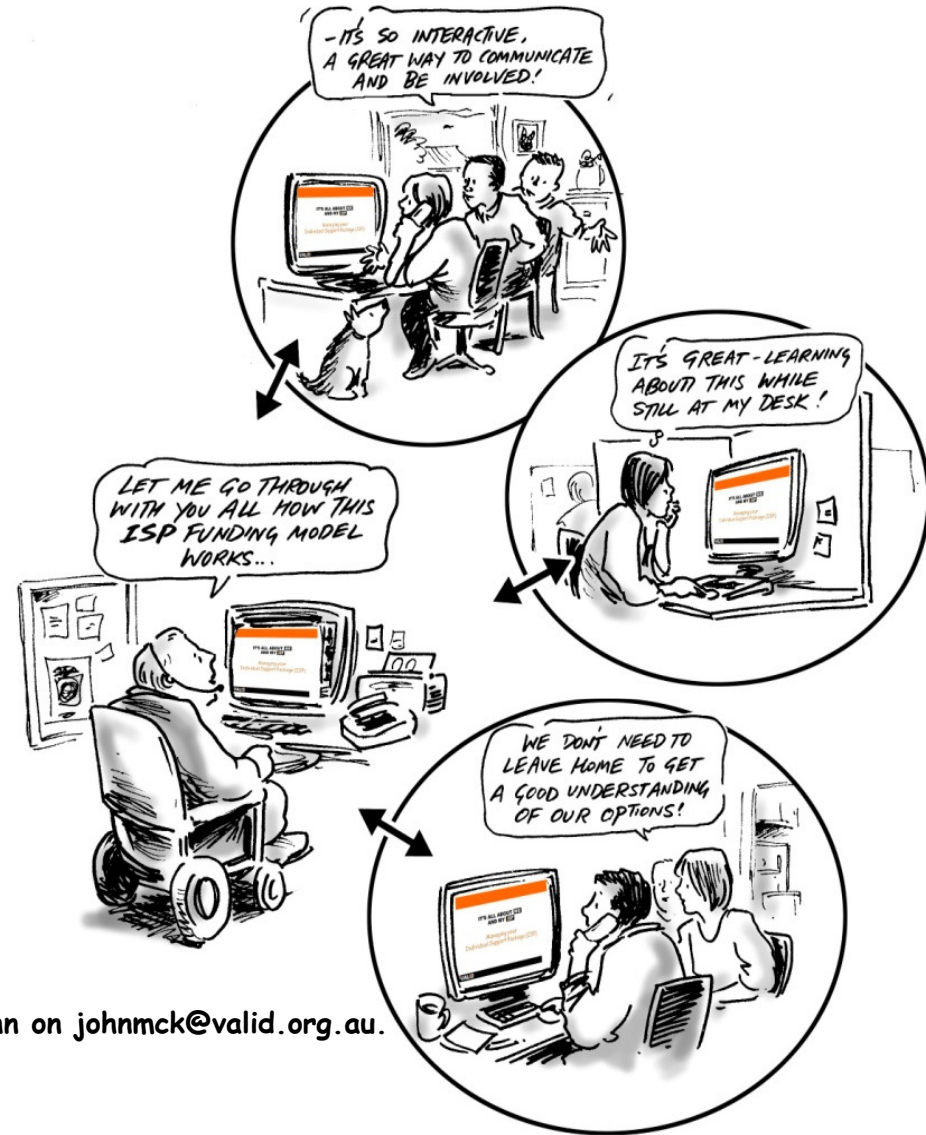
In situations where individuals or families are unable to attend these forums John will also be doing "easy-to-use" interactive Internet/telephone conferencing as another way for people to gain information about ISP's.

Individuals will need to have access to the internet and a telephone line in order to participate in the interactive one-on-one online presentation.

This service can be arranged by appointment and can happen at any time of the day, be it during business hours or in the evenings.

For further information please contact John McKenna on (03) 9416 4003 or email John on [johnmck@valid.org.au](mailto:johnmck@valid.org.au).

John will also provide one-on-one guidance on where to go and what do to when it comes to the Individual Support Package. John himself is a direct payment user and has been for the past 5 years.



VALID have developed a series of Learning Packages to assist and empower people with disabilities and their families to gain a better understanding of how they can make the most of the support and services that are available to them.